

2-1-1 Collaborative Meeting Minutes

Regular Meeting

3/26/08

1. The March 26, 2008 meeting of the 2-1-1 Collaborative was called to Order by Chair Brook Arbeitman at 10:00 am.
2. Roll Call:
 - o Voting Members Roll Call: Brook Arbeitman, Toni Frioux, Raymond Haddock, Mary Howell, Ashley Jones, Madalyn McCollom, Michelann Ooten, Deborah Price, Kelley Riha, Helene Schwartz, Karen Sedberry (10:20), Bob Stafford, Annie Lucas, Tom Thomson. [**14 voting members and proxies. Quorum established.**]
Carrie DeWeese, 2-1-1 Program Manager was present.
 - o Visitors: Latricia Bryant, Ada Regional United Way; Edwina Reddick, 2-1-1 SW Ok United Way; Lynn Whipple and Steve Almon, Heartline 2-1-1; Shirley Mitchell, Ok Corporation Commission; Jim Lyall, Community Service Council, 2-1-1 Helpline; Sara Cramer, NW Oklahoma 2-1-1.
3. Approval of Minutes as amended from 2/27/2008. Corrections: Tom Thomson and Kelly Rhia were present; Item 5 (Jim Lyall from Helpline); Item 7, Janice Harris is being prepared to be next year's AIRSO president; Item 8 typo (IRIS IV)
[Motion to approve minutes as amended made by Toni Frioux, seconded by Kelly Rhia. Motion passed, 13 yes.]
4. Call Center Reports were received as part of the meeting packet. No discussion.
5. Receive a presentation from Latricia Bryant regarding 2-1-1 SE Oklahoma. An update was provided on funding, staffing and equipment.
 - New funding is being sought through partnerships with counties, cities, and Indian Nations. Over 300 organizations have been asked to contribute \$30, with a total of approximately \$300 collected to date. [Telephone companies may partner with 2-1-1 to give donations with options for customers and company. Ashley will make a presentation in April to describe the program that could be set up as a statewide fund to be divided equally.]
 - A new pool of volunteers is being formed with continued use of Visa and Experience Works participants.
 - 2-1-1 SE Oklahoma is searching for an appropriate computer server.
 - There is a new direction to create a stand-alone organization comprised of 21 Board Members; currently 5 have been identified, with Danna Laxton as Chair.
 - Call volume continues to increase.
6. No one was present to give a report on JOIN.
7. AIRSO: Report by Edwina Reddick. In an MOU with 2-1-1, there can be opportunities for training, plus providing certification. AIRSO would like an MOU with the Collaborative (to be presented at the next meeting). They would like to provide training on October 23rd and 24th on taxonomy and training geared toward administration and management.
8. Report and Discussion on approval of the Northwest and North Central OK 211 applications for 2-1-1 Designation. The Collaborative received a report from the Application and Review Team, Chaired by Ashley Jones, covering the application review and site visits. A motion to approve the applications for 2-1-1 designation from Northwest Oklahoma and North Central Oklahoma was made by Toni Frioux and seconded by Mary Howell. The motion passed with one abstention.

There will be a press release to announce statewide coverage. As another part of celebration, a caravan will start in Enid ending in Stillwater, stopping to have people call 2-1-1.

9. Update on Federal Earmark for 2-1-1. Through collaborative effort, three separate Earmark requests have been made through Mary Fallin's office, for technology, database management, and software support. There will be no need for matching funds since funding goes through a state agency.

10. Additional discussion items and new business for April 30, 2008.

- Ashley Jones will do an informal presentation on fund raising with telephone companies and customers.
- Edwina will discuss an MOU between the Collaborative and AIRSO.
- An update on legislation will be given.
- A new Board member will need to fill a Collaborative vacancy. A consumer representative is needed.

11. Announcements:

- An AIRSO meeting will be held immediately following the Collaborative meeting.
- Deborah Price distributed 2-1-1 note cards
- Lawton 2-1-1 has received over 300 calls to register storm shelters.
- Mary Howell gave a presentation to Native American Community Health Providers and included 2-1-1 information.

12. Meeting Adjourned: Brook Arbietman adjourned the meeting at 11:20 am. Motion was made by Helene Schwartz and seconded by Ashley Jones.; motion passed unanimously.

Respectfully submitted,

Mary Howell, Secretary

Date: April 30, 2008