

Oklahoma 2-1-1 Resource & Development Committee

Meeting Highlights
December 20, 2005
Aging Services Division, OKC

Welcome:

Toni Frioux began the meeting at 10:30 am. In attendance:

Toni Frioux

Carrie Wiggs

Pam Cross

Judy Leitner

Mary Howell

Donnie House

Jim Lyall

Latricia Bryant

Legislation for 2-1-1 in 2005

The group discussed “The Ask” for 2006 from the State Legislature to support 2-1-1 in Oklahoma. It was determined that the intent of the Legislature is to put 2-1-1 funding as a line item in the DHS bill, and not have a separate bill for funding. Several key legislators have indicated also that they do not intend to fund more than 1/3 of the cost of 2-1-1, thus each Call Center showing the Public-Private partnership funding is very important to ensure our success.

The committee indicated that it will be important for the Collaborative to show to the legislature:

- 1) increase in call volume from prior to 2-1-1 implementation to after implementation
- 2) one “voice” on building sustainable growth and quality enhancement
- 3) collaboration with other state groups such as JOIN, DRS, and others
- 4) beginning costs of 2-1-1 vs. ongoing maintenance
- 5) the Collaborative would like to assign amounts to “live” and “developing” 2-1-1 Call Centers, instead of going through the RFP process with DCS.

A Legislative Breakfast has been scheduled for Feb. 14 to help promote the awareness of 2-1-

1. Each Collaborative member should contact their legislators and ask them to attend.

Collaborative members could also begin making contact with their legislators and emphasize the need to enhance 2-1-1 in rural areas of the state. The 4 main speaking points should be:

- 2-1-1 will be available 24 hours to connect people & services in time of need
- 2-1-1 is essential to disaster recovery and emergency planning preparedness
- 2-1-1 provides and ongoing needs assessment so that policy makers will be better informed to allocate resources
- 2-1-1 is a great tool for volunteerism and donations in the event of a community emergency

Please let Carrie Wiggs know whom you plan to contact so that we can have a coordinated approach.

Determining the Amount

The group discussed possible formulas for determining the amount of our “ask”. It was agreed that population estimates were a fair way to determine appropriation amounts for each Call Center.

Based upon the approximate cost to provide 2-1-1 service, as \$1 - \$1.50 per capita, and estimating on the lower end of \$1.00 per person, the committee proposes to ask the legislature

to support approximately 1/3 of the cost of 2-1-1 in the three established areas (Tulsa, OKC, and Ada, per HB 1094), and three new areas in 2006 – Bartlesville, Lawton, and Tishomingo.

From HB 1094, the OK 211 Collaborative assigned a base “implementation award” amount of \$40,000 to the three call centers last year, and would like to give the three new call centers the same award in 2006, to make up for the population difference.

DHS will need 8% Indirect Administrative costs, plus support for the statewide coordination staff of 2-1-1 in Oklahoma.

With all of these figures taken into account, the Resource & Development Committee would like to request (for the 2006 Legislative season):

> Implementation costs supporting 3 new Call Centers (Bartlesville, Lawton, Tishomingo) \$120,000 (\$40k x 3)

> Support for 2-1-1 in Oklahoma (3 existing Call Centers & 3 new Call Centers) \$893,750 (2,708,335 citizens @ \$.33)

> 8% Administrative costs for DHS \$81,100 (8% of \$1,013,750 total [893,750 + 120,000])

> Statewide Coordination staffing \$73,300

TOTAL ASK: \$1,168,150

The population breakdown (based on July 2004 US Census estimates) is:

Tulsa – 834,860 (live 211)

OKC – 1,167,161 (live 211)

Ada – 364,501 (live 2/1/06)

Lawton – 155,980 (est. Fall 2006)

Tishomingo/INCA – 107,457 (est. end of 2006)

Bartlesville – 78,376 (est. Fall 2006)

Total served: 2,708,335 Oklahomans

***The Resource & Development Committee requests Collaborative Approval for the above Legislative Ask.*

Next Meeting Schedule

No meeting date was set. A notice will be sent at a later date.