

## Oklahoma 211 Steering Committee

Meeting Highlights

February 11, 2004

Stroud City Hall

### Welcome:

Conveners Pam Cross and Jim Lyall began the meeting at 9:30 am and general introductions were made. In attendance:

Pam Cross

Madalyn McCollom

Jim Lyall

Helene Schwartz

Rand Baker

Linda Jenkins

Carrie Wiggs

### Announcements

- 2-1-1 Video is available for purchase from United Way of America. It is in VHS format, runs about 6 minutes, and the cost is \$25. You may purchase by calling 800-772-0008 and ask for product #0233. You may view clips of the video by going to [www.211.org/changelife.htm](http://www.211.org/changelife.htm). Contact Crisis Helpline and Tulsa's Helpline have both ordered the video to use for marketing to potential funders and for site visits.
- The Funding/Advocacy sub-committee is hosting a roundtable discussion, "the nuts and bolts of 2-1-1 Call Center preparation". It will be held March 4 at 2:30 at City Hall in Stroud. The purpose of the discussion is to collectively work on items that Call Centers need to be thinking about when planning for 2-1-1. Anyone who is considering applying for 2-1-1 designation is encouraged to attend. For more information, please contact Carrie Wiggs, [cwiggs@csctulsa.org](mailto:cwiggs@csctulsa.org).

### Call Center Budgeting and Telephone Rates

- Concerns were raised as to SBC rates for "switching technology". SBC has reported that they will be unable to provide a tariff rate per switch until late April and this has been problematic for agencies who are preparing budgets for applications. One strategy that was discussed was that smaller telephone service companies should be contacted for rates in order to help leverage SBC.
- It was suggested that the Collaborative could send a letter endorsing 2-1-1 in Oklahoma (with direction and development from Mapping Committee) thereby creating an initial foray into the OK telephone companies and helping to establish rates.
- It was also suggested that all OK tele co's be invited to hear a presentation on the 2-1-1 statewide initiative. This could happen some time in March. Kay Seymour has been contacted as asked her advice on this matter. She is researching the issue and will report back in two weeks as to her findings.

### Re-Cap on Legislative Breakfast, 2/5/04

- The OK 2-1-1 Legislative Breakfast was a success! It is estimated that we served over 400 people. Each person in attendance received a fact sheet (many of whom were legislators) and Rick Barcus personally

delivered fact sheets and gave a verbal invitation to the breakfast to all 101 Representatives' offices. Additionally, our group had the opportunity to give a briefing on the status of 2-1-1 in Oklahoma to the Tulsa Legislative Forum, as well as Kim Cook from the Governor's office. Representative Lucky Lamons personally introduced members of our group to approximately 25 legislators and each senator/representative was given a fact sheet. We had spontaneous press coverage from the Oklahoman and a Clear Channel Radio affiliate. Many thanks to all involved including Ann Trudgeon, Rick Barcus, Pam Cross, DJ Thompson, Toni Frioux, Kay Seymour, Robin Parrish, Dan Arthrell, Dale Hunter, David Bernstein, Carrie Wiggs and the entire Steering and Funding sub-committees.

### **Unplanned State Legislation**

Senator Penny Williams re-introduced legislation from 2002 (SB 1405) and it was determined that there needed to be a change in the language of the document. An e-mail was sent to the Advisory Collaborative detailing the changes. For questions or a copy of the bill, please contact David Bernstein, [dbernstein@csctulsa.org](mailto:dbernstein@csctulsa.org).

### **Review of Bylaws**

- The revised draft of the bylaws was presented to the group with a request to review the issue of 501 (c) (3) status, the Board Membership, General Membership, voting privileges, dues, and agency participation.
- The Steering Committee requested that this group move forward in drafting these bylaws with the following considerations: responsibilities of the Advisory Collaborative, group size that can effectively manage those responsibilities, General Membership should voice concerns and give ideas but have no voting power – except in voting for a Board of Directors, and the only quorum needed would be within the Board of Directors.
- The Bylaws group will meet again to further refine the draft.

### **Language Revision – “Ensure 24-hour Coverage”**

- As the group's time was limited, discussion on this subject was very brief. It was concluded that an e-mail should be sent to Advisory Collaborative members citing the OCC language, the author's intent, and the recommendation that we further define “ensure 24-hour coverage”. The Collaborative will discuss the definition at the February 25 meeting.

### **Next Meeting Schedule**

Tuesday, March 16<sup>th</sup>, 9:30 am at City Hall in Stroud. If you have agenda items that you wish to discuss, please contact Carrie Wiggs.